



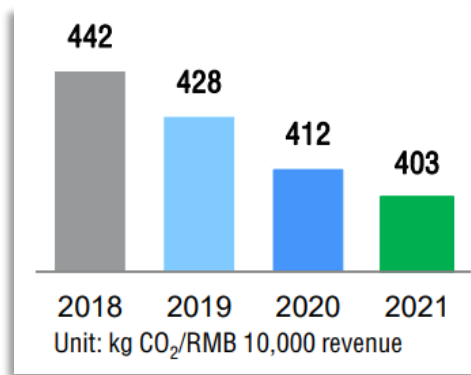
ESG Quarterly Updates

Q2 of Fiscal Year 2022

Environment

2021 Carbon Emissions

On May 20, ZTO disclosed its carbon emissions for year 2021. With the improving technology and increased scale leverage, the carbon intensity has decreased for the past 4 years.



Plastic Waste Management

ZTO accelerated green transformation and reduced the use of non-degradable plastic packaging. For the past 6 months, over 18,000 recyclable transfer boxes were used.



National Energy Conservation Publicity Week

In June 13-19, during the National Energy Conservation Publicity Week, ZTO called for taking the responsibility of green management and exploring green development path.



Society

Online Reading on World Book Day

On April 23, "World Book Day", the second sharing session was held broadcasting live. 20 groups of contestants shared their thoughts on reading, with about 1,600 audience online at the same time.



First Aid and Safety Training

On June 24, 570 drivers participated in a training covering vehicle safety hazards investigation and solutions, the prevention and first aid knowledge of occupational diseases such as cerebral infarction, myocardial infarction and cardiovascular and cerebrovascular diseases. A simulation test followed after the classroom study.



Employee Health Check

In early June, more than 10 medical experts from 6 medical institutions came to provide free health check for approximately 100 front-line employees in Hubei management center.



Society

Supply Chain Resilience during Lockdown

Over the past few months, Skechers (Tianjin), Shanghai Lanyi Hotel Management and Shanghai Qinlai Industrial have extended great thanks to ZTO for its steady supply chain service during the city lockdown.



Baiyou Program

“Baiyou” program is essential to the company’s talent training system. On June 6, the third phrase of 2021 Baiyou training course started online. The course took 11 veteran lecturers over 40 hours to cover 13 topics focusing on business practices for 300 employees.



Academic-industry Collaboration

In June, Jiangsu Changzhou management center and Changzhou Technical Institute of Tourism and Commerce signed the collaboration agreement. ZTO provided guidance to school curriculum, and prioritized students’ needs of internship and training opportunities.



Governance

Annual General Meeting (AGM)

ZTO held its AGM on June 2022 at the headquarter. Chairman Mr. Meisong Lai, CFO Ms. Huiping Yan and other senior management attended and discussed with shareholders about ZTO's performance and the industry trends.



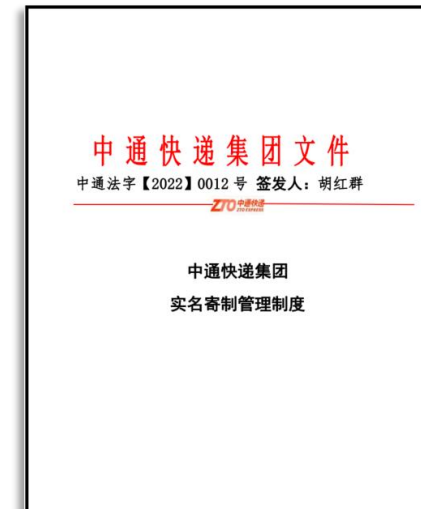
2021 ESG Report Release

The 5th annual ESG report was released on May 20th. This report consists of corporate governance, anti-epidemic, green delivery and caring for employees, and discloses in detail the process and achievements about the company's ESG efforts in 2021.



Enhanced Real-name Delivery Management System

ZTO revised its real-name delivery management system to ensure the delivery channel security and user data privacy. The system required management centers and outlets to strictly implement, organize annual trainings, and widely publicize at their last-mile posts.



Governance

Anti-drug Publicity Campaign

In June, Henan management center launched an anti-drug publicity campaign for the express delivery industry in order to further improve the ability of couriers to identify drugs. More than 200 people in charge of safety production participated in this event.



Special Training for Last-mile Construction

In mid-May, Ningxia management center held a special training session for outlet operators. This training focused on operating profit, last-mile construction and the current trend of the express industry, and conducted targeted training for the difficulties outlets came across during operations.



ZTO Finance's Assistance during the Epidemic

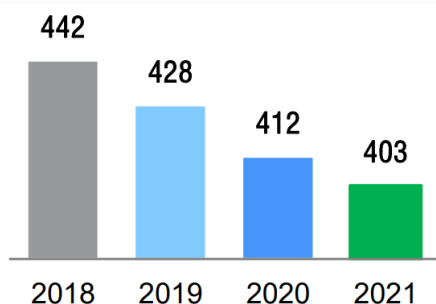
ZTO Finance has taken several measures to empower and assist on network partners, including providing an additional 500 million special loan, deferring their repayment, etc. ZTO Finance further leveraged the synergistic role to respond to the epidemic and ensured smooth business operation.



环境

披露2021年碳排放

5月20日，中通披露2021年度碳排放数据，随着技术进步和规模效应改善，碳强度连续四年下降。



单位：每1万元人民币收入的二氧化碳排放量（千克）

落实塑料污染治理

中通加快推进快递包装绿色转型，降低不可降解的塑料包装使用量，深入落实塑料污染治理，上半年累计使用可循环中转箱1.8万余个。



全国节能宣传周

6月13日-19日，全国节能宣传周期间，中通倡议强化绿色管理主体责任，探索绿色发展路径模式。



读书会活动

4月23日“世界读书日”，为推进“幸福”企业文化建设，以线上直播形式举办第二届读书分享会。共有20组选手分享了读书感悟，同时在线的人数达到了约1600名。



安全与急救培训

6月24日，上海管理中心开展安全知识培训，共570余名驾驶员参加。培训内容包括车辆安全隐患排查，脑梗、心梗、心脑血管等职业疾病的预防和急救知识。理论学习结束后，现场学员们顺利完成了模拟演练。



爱心义诊

6月初，湖北中通组织了来自6家医疗机构的10余位医疗专家，为员工免费提供医疗咨询和健康检查服务，约100名一线员工参与此次义诊。



疫情期间保障运输

数月来，斯凯奇（天津）供应链管理有限公司、上海蓝驿酒店管理有限公司、上海芩莱实业有限公司先后向上海管理中心送来锦旗，感谢上海中通在抗击疫情期间提供的运输保障服务。



百优培训

百优培训是集团人才培养的核心项目。6月6日，2021届百优培训第三阶段课程在线上开展，以业务实践为出发点，开展雄鹰6个课题、飞鹰7个课题，总授课时长超40小时，授课讲师11位，参加员工300人。



产学研合作

6月中旬，江苏常州中心与常州旅游商贸高等职业技术学校签订《校企合作协议书》，共建产学研合作基地。中通利用行业、技术优势对学校的人才培养模式、专业和课程建设等方面给予指导和帮助，优先满足学生在专业实习实训等方面的需求。



公司治理

召开年度股东大会

公司于6月22日在总部举办2022年度股东大会。此次会议公司董事长赖梅松先生、CFO颜惠萍女士等管理层与出席的股东就近期公司事务以及行业变化等展开讨论。



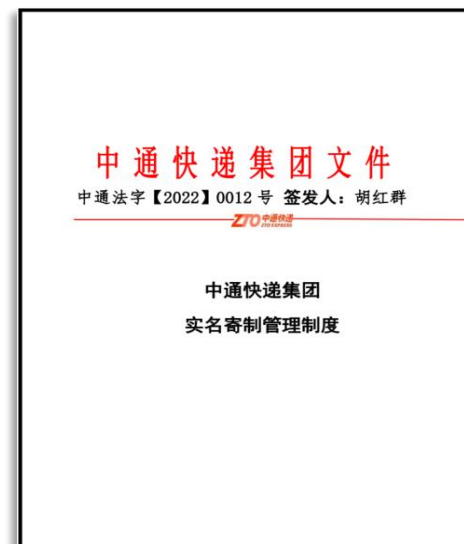
发布2021年度ESG报告

5月20日，中通快递发布2021年度ESG报告，这是公司的第5份ESG报告。报告围绕公司治理、抗击疫情、绿色快递、关爱员工等方面，系统全面地介绍了2021年公司在ESG践行方面的重要举措以及成果。



颁布实名寄递管理制度

为保障公司寄递渠道安全及用户信息安全，公司修订实名寄递管理制度。制度要求中心、网点严格落实实名收寄措施，每年组织实名寄递培训以及在网点门店进行宣传。



公司治理

禁毒宣传活动

6月，为进一步提升寄递行业禁毒基础水平和从业人员识毒辨毒能力，河南管理中心开展2022年快递业禁毒宣讲活动，安全生产负责人及网点揽收员等200余人现场观摩。



末端建设专项培训会

5月中旬，宁夏管理中心组织全区网点负责人召开政策专项培训会。会议围绕经营利润、末端建设以及当前快递行业趋势展开剖析讲解，针对当前网点在经营管理上的难点问题培训。



疫情专项金融扶持

中通金融针对受疫情影响严重、经营遭受困难的一级网点，实施了2022年疫情专项帮扶措施，包含追加5亿元疫情专项贷款等，在资金上助力网点纾困解难，进一步发挥生态圈的金融板块在应对疫情和保障集团工作方面的协同作用。



Thank you!

