



ESG Quarterly Updates

Q3 of Fiscal Year 2022

Environment

Green Low-carbon Logistics Efficient Operation Enterprise

In September, CWST Beijing company was awarded "2022 Green Low-carbon Logistics Efficient Operation Enterprise". Cloud Warehouse Science & Technology is a part of ZTO ecosystem, which provides professional warehousing and delivery services for e-commerce platforms, brand merchants, social e-commerce, live-streaming platforms, etc. The regarding exploration and practices are as follows:



Warehousing optimization: increasing the storage capacity and saving 30% space year over year



Intelligent picking: saving 1.3 million pieces of paper by using intelligent equipment. The indirect CO₂ emissions declined by 3,380 kg approximately



Green transportation: using electric vehicles to reduce ~100,000 kg of CO₂ emissions throughout the year

Society

Support in Summer Heat

Since August, management centers across the country have distributed heatstroke prevention supplies such as beverages, fruits, towels and medicines to nearly ten thousand frontline employees, to ensure workplace health and safety in summer.



Bootcamp for Management Trainees

ZTO attaches great importance to talent management, equipping future managers with comprehensive skills. 2022 Bootcamp for management trainees were held in August. The activities revolved around the core philosophy of shared success, trust and responsibility, in order to help everyone quickly integrate into teams and start a new career journey in a relaxed and pleasant atmosphere.



Summer Day Care for Employees' Children

In mid July, Jiangsu management center started a summer day care program, which lasted for one month with a number of 415 participants. The children were taken cared by the full-time tutors. The program offered homework tutoring and safety knowledge education, as well as meals to ease the burden of working parents.



Society

Education Assistance

Over 100,000 books and nearly 10,000 boxes of educational supplies, worth of millions of Yuan were donated to schools in remote mountain areas, supporting tens of thousands of students in need. Over the past decade, ZTO has joined hands with social resources to promote public welfare through education assistance.



Express Delivery to Village

In August, a service outlet in Jiangsu cooperated with China Post to promote express delivery to villages by carrying parcels through post routes or town-village bus lines. The scope covers 87 administrative villages. It helps provide door-to-door delivery and pick up service for villagers, and solve the last-mile problem in villages area.



Give Blood, Spread Love

ZTO organizes workplace blood donation drives every year. In August, a total of 356 employees signed up for this blood donation. After physical assessments, 192 donors gave 51,400cc blood.



Corporate Governance

2022 Semi-annual Work Conference

In July, ZTO held the 2022 semi-annual work conference, in which CEO Mr. Meisong Lai and management team reviewed the work for the first half, clarified the priorities and objectives for the second half of the year. Meanwhile, the conference ensured that the deployment will be carried out in a solid and orderly manner in the second half of the year.



Voices from the Frontliners

In order to improve work efficiency and better serve our network partners, ZTO headquarter launched special activities of visiting service outlets and couriers. During the visits, many centers proposed relevant solutions after listening to opinions from frontliners about operational and management challenges.



Corporate Governance

Safety Meeting for upcoming National Congress

Since mid-September, several management centers conducted special safety meetings for 20th CPC National Congress. Security initiatives were deployed to ensure the safety of the delivery work during the 20th National Congress.



Automation Efficiency Increases in ZheJiang

In September, a service outlet in Yiwu, Zhejiang launched a circular automatic sorting machine. The operation of the equipment is expected to peak at 20 thousand parcels/hr. Total 11 outlets among central Zhejiang management center launched automatic sorting line equipment. This could help 11 local outlets improve parcels sorting efficiency, reduce cost by approximately 20%, and increase production capacity by approximately 40%.



Newly Launched Shipping route to Australia

In mid-July, ZTO Global logistics commenced the operation of shipping route to Australia. This is the fourth direct shipping route other than the U.S., Singapore, New Zealand. The shipping route is directly from Shenzhen to Melbourne and Sydney. The Company undertakes Full-Container-Load (FCL) and bulk cargo business and provides customs clearance, local delivery and customer pick-up service at Melbourne.



“绿色低碳物流高效运营企业”

9月初，中通云仓科技北京直营省公司荣获“2022年度绿色低碳物流高效运营企业”荣誉称号。中通云仓科技是中通快递集团旗下，为电商平台、品牌商家、社交电商、直播平台等提供专业仓储配送一体化供应链综合服务的物流企业。北京公司在绿色发展方面探索与实践如下：



仓储改造：提高单位面积存储量，同比减少至少30%土地浪费



智能拣货：使用智能设备，每年节省130万张纸张，间接减少约3,380kg碳排放量



绿色配送：使用新能源汽车，全年减少约10万kg碳排放量

社会

夏日送清凉

8月以来，全国各地管理中心为一线员工发放饮料、水果、毛巾、药品等防暑物资，涉及员工近万名，保障员工夏季工作安全健康。



管培生团建活动

中通注重人才梯队建设，推动执行团队走向年轻化、科技化，与时俱进。8月，2022届管培生团建活动在上海滴水湖举行。活动通过一系列团队项目和体能挑战，围绕着同建共享、信任责任的文化价值观，在轻松愉悦的氛围中，帮助大家快速融入，开启职业生涯新征程。



职工子女暑期托管班

7月中旬，江苏管理中心职工子女暑期托管班开班。暑托班为期1个月，累计参与达415人次。托管班儿童由专职辅导老师全天看护。托管班提供课业辅导、安全知识教育服务，并提供午餐，帮助职工解决暑期带娃难题。



“圆梦1+1”爱心助学

为云南、贵州、西藏、新疆等地偏远山区的学校筹集超十万本爱心书籍、近万箱助学物资，累计捐赠爱心物资价值数百万元，资助了数万名困难学生。十年来，中通快递携手更多社会资源，从助学层面推动公益事业。



打通快递进村路

8月底，江苏南京溧水网点与中国邮政溧水分公司开展“邮快合作”，将进村快递通过邮路或镇村公交线路捎带到村级物流服务点，直投率可达到100%。此次合作范围覆盖87个行政村，帮助解决了快递进村配送的“最后一公里”难题，帮助村民实现“家门口”寄取快递。



热血献爱心

中通每年举办献血活动。8月4日，本次献血活动的一共有356位家人报名，经过体检，最终192位家人献血成功奉献出51400cc血量。



公司治理

召开22年半年度工作会议

7月下旬，集团召开2022年半年度工作总结会议，全国各省市区管理中心代表、董事长赖梅松及总部职能板块负责人复盘了2022年上半年工作，明确下半年工作重点和目标，确保了下半年部署扎实有序推进。



开展“大走访、提效率、强作风”专项活动

为切实改进工作作风，强化服务意识，集团总部开展“大走访、提效率、强作风”专项活动，多个中心积极响应，投身走访调研活动，深入基层听取意见，收集诸多网点的业务问题以及经营存在的困难，并提出相关解决方案。



公司治理

召开安全保障会议

9月中旬开始，多个管理中心召开二十大专项安全保障会议。会议上部署了相关安全服务工作，以保障党的二十大期间寄递工作的安全。



提升浙江地区自动化水平

9月，浙江义乌下朱网点上线环形自动分拣机。该设备预计操作峰值可达每小时2万票。仅浙中管理中心，就有11个网点上线自动化流水线分拣设备，助力当地网点保障快件分拣质量，提升快件分拣效率，降低成本约20%，提高产能约40%。



开拓澳洲海运专线

7月中旬，中通国际澳大利亚海运线路正式运行。这是继美国、新加坡、新西兰后，中通国际为跨境客户开设的第四条专属海运线。该线路由深圳直发墨尔本、悉尼，承接整柜、散货业务，并提供清关、本土派送及墨尔本自提服务。



Thank you!

