



ESG Quarterly Updates

Q2 of Fiscal Year 2023

2022 ESG Report Release

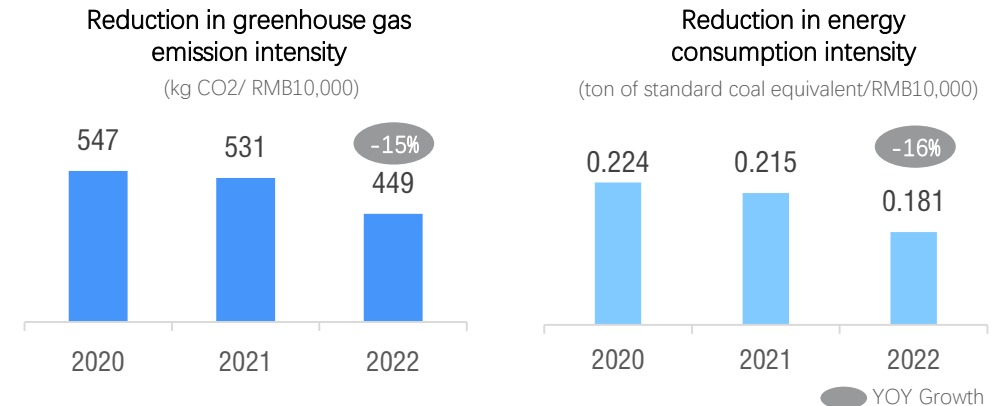
In April, the Company released its 2022 ESG Report, which is the 6th ESG report released by ZTO Express.

ZTO has remained true to the founding aspiration of "benefiting ourselves, benefiting others and benefiting the society", and committed to the mission of "bringing happiness to more people through our services".

The report centered on corporate governance, service to rural areas, green packaging, care for employees, welfare and charity, etc., systematically and comprehensively introducing the important initiatives and achievements of social responsibilities in 2022.



Greenhouse gas emission intensity and energy consumption intensity have continued to decrease in recent years:



2022

- Recyclable transfer bags used on cumulative terms: **32.25** million, increased by **74%**
- Proportion of "slim tape" purchased reached **100%**
- Utilization rate of e-waybills reached **100%**
- "Recycling Program"- a total of **25,000+** green recycling devices have been put into use, increased by **1,000+** over last year



Integration of E-commerce in Industrial Parks

In early April, the ZTO Express Guibei Intelligent Express E-commerce Industrial Park in Liuzhou, Guangxi Province with a total area of nearly 100,000 m² opened for trial operation, further promoting the centralizing development of local E-commerce industry. With smart warehousing technologies, the order pick-up efficiency increased by 30%. Local specialties projects, represented by Luosifen benefit from improved speed and efficiency. In 1H2023, more than 20 million Luosifen packages were sent by ZTO.



Serving Rural Revitalization with Convenience and Prosperous

ZTO is actively promoting "express delivery into villages" project, which help address delivery problems as well as generate income for rural residents. In Jianyang, Sichuan Province, the high-quality last-mile service has increased parcel volume by 30%+, while also boosting foot traffic in local supermarkets. The express delivery business brought an additional revenue of ~RMB2,000 per month to supermarket operators during the peak season. As of May, there were 60+ ZTO village-level service points in Jianyang, covering nearly 180 villages.



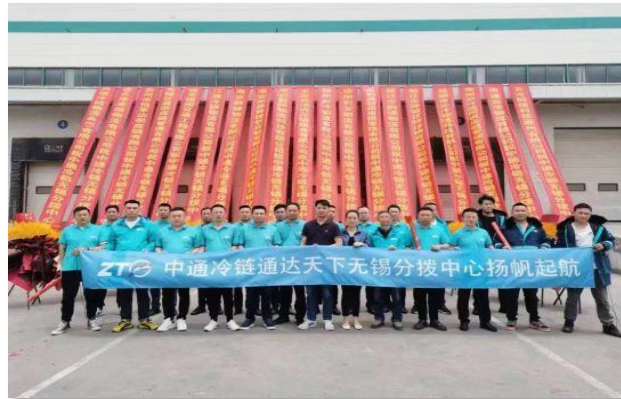
Boosting Industrial Prosperity with Expedited Delivery

During the "618" period, approximately 20 tons of cherries were sent out from the orchard in Ximatuan Village, Fushan District, Shandong Province. ZTO transported the cherries for the orchard with standard express delivery services, greatly improving the efficiency and reducing the damage rate by 15%-20%. The cherries sent from Yantai can be delivered generally within 24 hours in Shandong Province and 48 hours in other regions.



ZTO Cold Chain: Network Construction

On May 12, the ZTO Cold Chain Wuxi sorting hub came into operation, with a 500-square-meter freezer and a 50-square-meter refrigerated warehouse. ZTO Cold Chain has established 40 sorting hubs nationwide, increased by 7 new centers compared to the same period last year. The number of routes has reached 1,400 with continuous route optimization, enabling the network construction to achieve preliminary results.



ZTO Pharmaceutical Logistics: Collaboration with Yaodouwang.com

ZTO and Yaodouwang.com have jointly established Chongqing ZTO Pharmaceutical Supply Chain Co., Ltd. The company offers professional supply chain solutions and related services to the pharmaceutical industry, including warehousing, transportation, delivery intelligent systems for pharmaceutical manufacturers and distributors. This initiative aims to create a professional, efficient and intelligent supply chain in the pharmaceutical industry.



ZTO Cloud Warehouse: Network Security Upgrade

In June, ZTO Cloud Warehouse partnered with external service providers to improve hybrid cloud network security. By leveraging cutting-edge information technology and data analytics methods, ZTO Cloud Warehouse has enhanced the intelligence and automation level of its security system, strengthened its ability to prevent and detect security threats, thus providing safer, more reliable, and seamless technological support for the Company's digital transformation.



Announcing Change to Board Composition

On May 18, the Board of Directors of the Company has appointed Mr. Xudong Chen as a director of the Company, effective June 15, 2023. Mr. Zheng Liu has tendered his resignation as a director of the Company, effective June 15, 2023.



Convening the Party Congress of the Company

On April 20, ZTO held its Party Congress at the headquarters, with 100 representatives from all over the country attending the meeting. New Party committee and discipline inspection commission leadership of ZTO were elected. 9 people were elected as members of the Party committee and 5 were elected as members of the discipline inspection commission.



2022年社会责任报告发布

4月，公司发布2022年社会责任报告，这是中通快递发布的第六份社会责任报告。

中通始终秉持“利己、利他、利社会”的三层初心，担起了“用我们的产品造就更多人的幸福”的使命。

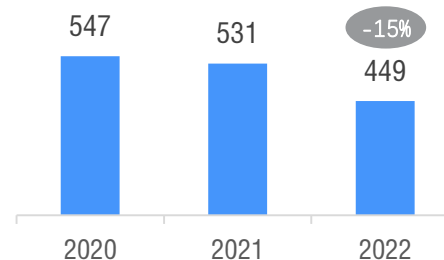
本次报告聚焦“快递进村”“红色引擎”两大专题，围绕公司治理、服务三农、党建引领、绿色快递、关爱员工、公益慈善等方面，系统全面地介绍了2022年在企业社会责任方面的重要举措及各项成果。



温室气体排放密度与能耗密度近年来持续降低：

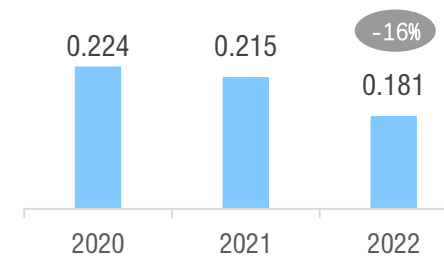
温室气体排放密度持续降低

(千克二氧化碳/万元)



能耗密度持续降低

(吨标煤/万元)



● 同比%

2022年

- 累计投入绿色循环中转袋：3,225万个，同比+74%
- 瘦身胶带采购率100%
- 电子面单使用率100%
- “回箱计划”-绿色回收装置累计投入：25,000+个，较去年增加1,000+个



注：1. 2022年柴油统计方法较之前发生变化，并以此方法重新追溯2021和2020年柴油消耗量，重新计算综合能耗密度、温室气体排放密度
2. 2022年ESG报告请详见：<https://zto.investorroom.com/ESG>

特色园区，集聚电商发展

4月初，总面积将近10万m²的广西柳州中通桂北智能快递电商产业园开启试运营，进一步促进了当地电商产业集聚发展。该园区借助智能仓储，将发货效能再提升30%，以螺蛳粉为代表的广西特色项目得到提速增效。仅2023年上半年，中通发出的柳州螺蛳粉包裹超2,000万件。



便民富民，服务乡村振兴

中通在各地致力于快递进村工作，既缓解了取件不便的问题，也为乡民创造收益。以四川省简阳市为例，中通便捷的送货服务使得包裹数量上涨30%以上，并增加了当地超市的人流量。旺季时，仅快递业务，就为超市经营者带来每个月额外近2000元收入。截至5月，中通村级快递服务点在简阳市已达60余个，服务覆盖近180个行政村。



标快护航，助力产业兴旺

“618”期间，山东福山区西马疃村果园发出樱桃约20吨。中通快递用标快产品为果园承运樱桃，时效大大提升，破损率降低15%-20%。当天从烟台寄出的樱桃，在山东省境内可以做到“今发明至”，其他地区也基本可以做到48小时内到达。



中通冷链：网络搭建初见模型 第40个分拨中心在无锡启运

5月12日，中通冷链无锡分拨中心正式启动运行。该中心拥有500平米冷冻库及50平米冷藏库，承载江苏无锡、苏州、南通区域中转分拨功能。目前中通冷链在全国已建立分拨中心40个，较去年同期新增7个分拨中心，全网络路由线路增加至1400条并不断优化，网络搭建初见模型。



中通医药：联合药兜网打造 医药供应链新格局

中通快递与药兜网共同出资设立重庆中通医药供应链有限公司。中通医药为医药生产及流通企业提供“仓-运-配”及智能系统的医药行业专业供应链解决方案和相关服务，打造医药行业专业、高效、智能化的医药供应链新格局。



中通云仓：仓储数智化安全 再升级

6月初，中通云仓携手外部服务商，利用前瞻性的安全解决方案，解决混合云下网络安全等复杂性问题的。通过将先进的信息技术和数据分析方法应用于安全领域，提高了安全系统的智能化和自动化水平，增强了对安全威胁的防范和检测能力，为公司数智化转型提供更加安全、可靠、流畅的技术支撑。



宣布变更董事会组成

5月18日，公司董事会已任命陈旭东先生为公司董事，自2023年6月15日起生效。刘政先生已提呈辞任公司董事，于2023年6月15日生效。



党员代表大会召开

4月20日，公司党员代表大会在集团总部举行，来自全国各地、各生态板块的100名中通党员代表参加会议。大会选举产生了中通新一届党委、纪委领导班子，9人当选新一届党委委员，5人当选新一届纪委委员。



Thank you!

