

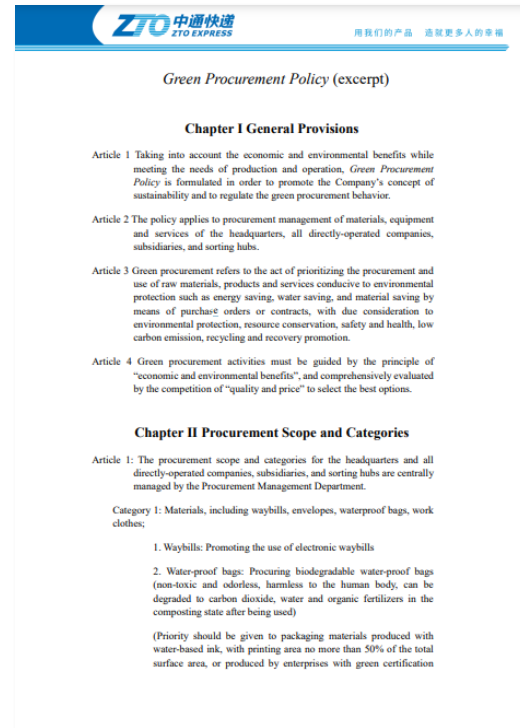


ESG Quarterly Updates

Q4 of Fiscal Year 2023

Releases of the Green Procurement Policy

In October, ZTO released the Green Procurement Policy on the official website. The release of this policy will help standardize procurement behavior, guide suppliers to provide more environmentally friendly and sustainable products and services, and promote the entire supply chain to develop in the direction of green and low-carbon, reducing resource consumption and environmental pollution. It also reflects the company's active promotion of sustainable development strategy, advocating the green environmental protection concept, and jointing efforts with business partners to promote sustainable and high-quality business growth.



"Green Campus with ZTO" University Green Parcel Pickup Activity

In the second half of 2023, the ZTO Express Membership Program team, together with the Green Development Department, went into five universities in Shenyang, Shanghai and Hunan to hold the "Green Campus with ZTO" green parcel pickup activities. The activity encouraged student users to use ZTO's biodegradable packaging materials for sending parcels and to recycle the packaging when they received the parcels, which gained recognition and positive responses from many students and teachers at the universities.



Free Baggage Delivery for Veterans

In October, the service outlet in Longshan County, Xiangxi, Hunan province launched the “Season for Veterans - Free Delivery” campaign, providing free baggage pickup and delivery service for more than 50 veterans of Longshan County Armed Police Detachment, collected nearly 3 tons of baggage on that day. This activity has been ongoing for 9 consecutive years. Each year during the season, many service outlets in different provinces organize personnel and allocate vehicles to provide delivery convenience for veterans, and help veterans return home at ease.



Quick Aid to Earthquake-stricken Areas

Since the 6.2-magnitude earthquake jolted Jishishan County, Gansu on December 18, Shaanxi ZTO immediately formed a special earthquake rescue team. After confirming the safety of its outlets, the management center called on all outlets in the province to actively participate in donating funds and goods, and arranged dedicated personnel and vehicles to transport the donated emergency supplies such as food and blankets to the earthquake-stricken areas, prioritizing the transportation for the affected areas. In addition, the care materials for the earthquake-hit areas in Gansu transported by Shanxi ZTO also arrived at Jishishan on December 23rd.



Fire Safety Training and Drills

In the fourth quarter of 2023, multiple management centers organized fire safety training and drills with the participation of over 1,000 employees. The fire drills included emergency escape and fire handling training, aiming to help employees master fire safety knowledge and evacuation skills proficiently, further enhance employees' emergency response capabilities, and foster a safe and stable working environment.



Corporate Governance



ZTO Elected as Vice President of the Enterprise Anti-Fraud Alliance

On December 5th, at “the Third Member Representative Meeting and Corporate Risk Governance Special Session” of the Enterprise Anti-Fraud Alliance held in Guangzhou, ZTO was recognized regarding its work in anti-fraud and integrity building, and was elected as vice president of the Enterprise Anti-Fraud Alliance (EAFA).

In the future, ZTO will continue to uphold EAFA’s vision of “integrity in China, influence the world”, advocate the concept of strengthen integrity building, prevent disciplinary violations and elevate anti-corruption and integrity efforts to a new level.



ZTO Holds its First “Clean Wind Action - Integrity Education Week”

From December 18th to 22th, ZTO held its first “Clean Wind Action - Integrity Education Week” nationwide, featuring an array of activities including lectures on integrity in the industry, themed artwork competition, screening anti-corruption short films, forums on supplier compliance, symposiums for supervisors, and a park event. Over 1,500 individuals actively participated in both on-site and virtual activities. The event aims to deepen employees’ understanding of the importance of integrity in their work, and foster the healthy growth of the Group. Furthermore, the company plans to hold this activity annually to encourage more employees to participate in integrity-building and integrate compliance concept into the company culture.



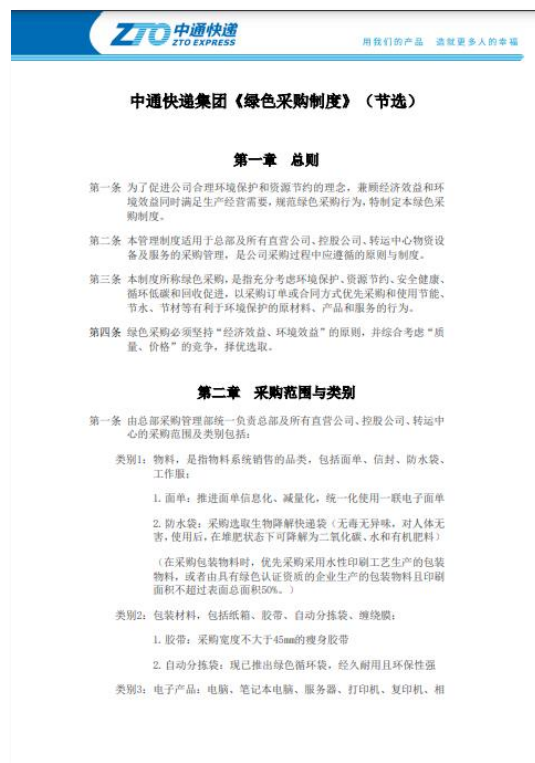
ZTO Releases a Report Titled “Web 3.0: Transformation and Evolution of Future Organizational Models”

In December, ZTO released a report titled “Web 3.0: Transformation and Evolution of Future Organizational Models – Insights from ZTO’s Practice”. The report highlighted the impact of technologies such as blockchain and cryptographic key technology on enterprise operations. By adopting an open-source and inclusive organizational model, ZTO fosters its enterprise vitality, and establishes itself at the forefront of the industry. The report further showcased ZTO’s innovative organizational forms across transportation, transfer, distribution, and data management. Furthermore, the report emphasized ZTO’s continuous pursuit and sustainable development of new technologies.



发布《绿色采购制度》

10月，中通快递在官方网站发布《绿色采购制度》，该制度的发布将有助于规范采购行为，引导供应商提供更环保、可持续的产品和服务，推动整个供应链向绿色、低碳方向发展，减少资源消耗和环境污染。同时，这也体现了公司积极推动可持续发展战略，倡导绿色环保理念，和商业伙伴携手共同推动业务可持续和高质量的增长。



“绿色校园，你我中通” ——高校绿色快递收寄活动

2023年下半年，中通快递会员项目组与绿色发展部一起走进沈阳、上海、湖南等地的五所高校，举行“绿色校园 你我中通”绿色快递收寄活动。绿色环保活动鼓励学生用户寄件使用中通可降解包装，并在收到快递时回收快递包装留作二次使用，得到了高校众多同学和老师的认可和响应。



温暖退役返乡路 为退伍军人免邮返乡行李

10月，湖南湘西龙山县网点开展“退伍季·免费寄”活动，为龙山县武警支队50余名退伍军人提供免费上门收寄包裹服务，当天揽收行李包裹近3吨，该活动至今已持续9年。据悉，每年退伍季，桐庐、铜仁多地中通网点都会组织人员、调配车辆为退伍军人提供寄送便利，助力老兵安心返乡。



驰援地震受灾区 为甘肃积石山提供紧急援助

自12月18日甘肃积石山县6.2级地震发生以来，陕西中通第一时间成立抗震救灾专项小组，确认网点安全情况后，号召全省网点积极参与捐款、捐物，将所捐食品、棉被等紧急物资安排专人专车第一时间发往地震灾区，优先保障灾区物资运输需求。此外，山西中通承运的援助甘肃地震灾区的爱心物资也于12月23日从太原转运中心送抵甘肃积石山。



多地管理中心组织开展 消防安全培训及演练

2023年第四季度，多地管理中心组织开展消防安全培训及演练活动，共计千余名员工参加。演练包括应急逃生、火情处置等内容，旨在帮助员工熟练掌握消防知识、逃生技能，进一步提升员工突发事件的应急处置能力，营造安全稳定的工作生产环境。



